

## Groups & Teams MAKE A BIG IMPACT



*"It meant so much to us to have you come for the Service Day and do all that you did in one day. We couldn't believe it. It gave us a lot of peace of mind and helped us enjoy our home more. It was just something we didn't know how to describe."*

*-Helen Garst, Client*

We are thankful for the energy and efforts of our volunteer groups and service teams who take the idea of "Love Your Neighbor" to great heights. Their investment into the lives of those we serve is an investment in the greater Kingdom . . . an impact that we cannot accomplish on our own.

On average, Kind at Heart volunteers **invest around 4000 hours** into the lives and homes of our Neighbors. Based on this number, community members are bringing over \$34,000 of value to the lives of our Neighbors (at minimum wage rate). A price tag, however, cannot capture the impact that tangible, hands-on help is making. Service Teams, volunteer groups, and volunteers are helping to put the "Sweet" back into "Home Sweet Home."

Is your business, small group, or family interested in partnering with Kind at Heart to touch lives and make a difference? There are many opportunities for involvement! We'd love to connect with you and explore a best-fit service experience for your team!

***We look forward to partnering with you!***



*Recruit others to give and help supply the ministry with crucial resources for client support, i.e., donation drive, benefit garage sale, Facebook fundraiser, and/or promotion of ministry campaign(s)*

## **Donation Drive**



*Make home a little sweeter by providing hands-on help with yard cleanup, gardening, house cleaning, etc.*

## **Service Teams**



*Create homemade cards for homebound seniors and nursing home residents, prepare freezer meals, or create "welcome baskets" for new Neighbors.*

## **Encouragement**



*Join us in telling the story of those we serve, the growing number of those in need, and the ways that this community can pour into the KAH mission.*

## **Raise Awareness**

# THINGS TO CONSIDER

## A match made in heaven

Our desire is to match your team with a project or experience that is a win-win for all involved - you, the Neighbor(s) in need, and ministry staff who will be providing project support. There are a few details you may want to consider, such as: Does your group have any special skills they can bring to the table? What kind of flexibility will you need in scheduling a volunteer experience? What age ranges will be represented?



## Raising the funds

We work hard to stretch every dollar that comes into the ministry, because we know that ***good stewardship increases our potential for impact.*** We also recognize that the volunteer experience is more impactful when groups "have a little skin in the game." That is why we ask volunteer groups to consider raising funds for the project they are matched with (when possible). For example, a girls' soccer team wanted to plant spring flowers and was able to purchase the flowers needed to beautify a few flower beds for \$40. A church group easily raised \$75 to cover the cost of stain and materials for a wheelchair ramp in need of a little love. Keep in mind, ***there are other service-related needs/experiences that are no/low-cost*** that may be a great fit for your group as well!

## The disclaimer

While building relationships is a top priority for us, there are times when client interaction is not possible due to scheduling challenges or health-related needs. In addition, some projects are "weather-permitting" and may need to be rescheduled in the event of rain, etc.





**TONY FRANCO**  
*Service Team Volunteer*

## **Connect**

with KAH and complete an application over the phone or in-person

## **Distribute**

participation/photo waivers to each potential team member and ensure that everyone has completed this pre-service requirement.

## **Prepare**

your team for the time of service by going over the "Do's & Don'ts" and the agenda for the day (to be provided by KAH)

## **Collect**

tools and/or materials needed to accomplish the assigned tasks/job, as discussed with Kind at Heart Service Team coordinator.

## **Share**

about the experience with others and encourage them to find a way to love their neighbor through Kind at Heart and/or within their own circle of influence!

# SERVICE TEAM PROCESS



## Bring Your Sunday Best

Our mission statement begins with the words "Express the love of Jesus," and we would invite you to bring a little church to the doorsteps of the Neighbor you serve. Offer to do a devotion, sing a couple hymns/worship songs, or pray with your Neighbor.



## Dress for the occasion

Different jobs call for different dress codes, and it's important that each team member comes dressed, ready to work. Staining a ramp requires clothes that can get stained and messy; yard work requires clothes that can withstand a few scrapes with branches and grass stain, etc.



## No borrowing

We strive to ensure proper tools are in place for the assigned projects on work day. Please do not borrow a Neighbor's tools, supplies, or equipment if at all possible. This too often creates more stress than support for the job at hand.



## Clean up is critical

We strive to leave a Neighbor's home better than how we found it. It's critical that we collect all tools, supplies, and trash from the work site prior to calling it a day. This ensures our Neighbor can enjoy a job well-done and take pride in their home again!



## Watch where you step

Flower beds, yard ornaments, and trinkets are common additions to a Neighbor's home. Be careful to avoid stepping on these items, moving them if necessary. Also, be careful in tall weeds and grass, as critters tend to hang out where they are well-hidden.



## Finish what you started

Be careful to start new jobs/tasks that you cannot complete. In some circumstances, incomplete tasks require KAH staff to ensure completion; which not only increases the cost of client support, but also takes them away from other crucial tasks.



## Skip the Paycheck

It is not uncommon for Neighbors to try to pay for the work being done at their home. Please do not accept any payment at any time. If they insist on writing a check, tell them they can mail a check to Kind at Heart at their convenience. We will ensure it is used to meet their needs on future projects.

# DO'S & DON'TS of a Service Team experience



# Participation Waiver

## Waiver of Liability

I agree to assume the full risk of any injuries, damages, or losses that I or any minor for whom I am responsible may sustain as a result of participation in Kind at Heart, Inc. activities, programs, or events. I do hereby full release and discharge Kind at Heart, Inc., its officers, agents, and employees from any and all claims from injuries, damages, or loss that I, or any minor child or ward, may suffer on account of said participation. I further agree to indemnify and hold harmless Kind at Heart Ministries, Inc. its officers, agents, and employees from all claims, suits, actions, injuries, damages, and losses sustained by me or my minor child or ward arising out of or in any way connected with said participation.

## Photo & Video Release

I hereby authorize Kind at Heart Ministries, Inc. to use, reproduce, and/or publish photographs and/or video that may pertain to me—including my image, likeness and/or voice without compensation. I understand that this material may be used in various publications, publicity releases, promotional materials, and/or for other related purposes. This material may also appear on the Kind at Heart website and/or social media outlets. This authorization is continuous and may only be withdrawn by my specific revocation of this authorization. Consequently, Kind at Heart, Inc. may publish materials, use my name, photograph, and/or make reference to me in any manner deemed appropriate in order to promote/publicize the Kind at Heart mission and ministry.

## Signature

By signing below, I verify the following:

- I have carefully read the Agreement, Waiver, and Release and fully understand its contents. I am aware that this is a release of liability and a contract between myself and Kind at Heart Ministries, Inc., and I sign it of my own free will.
- I have carefully read the Photo & Video Release and fully understand its contents. I am aware that this is a release of liability and a contract between myself and Kind at Heart Ministries, Inc., and I sign it of my own free will.

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*Participant (or Guardian if under 18 years of age)*

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*Date*